**Emergency Support Services around Auckland**

***If you or anyone you know have been affected with the floods and require further support, please see below support services available:***

**Where to find help for urgent needs like a safe place to stay:**

There are currently **THREE Civil Defence Evacuation Centres** within Tāmaki Makaurau:

- St Leonard School, 15 Saint Leonards Road, Kelston, **Waitakere - I’m *collecting any new or good condition bedding stuff/ clothing that’s not rubbish for this evacuation centre, so please let me know if you would like to donate any items 😊.***

- Massey University Albany Campus, Sir Neil Walters Lecture Theatre, Massey University East Precinct, Albany, **North Shore.**

- Manu Tukutuku, 32 Riverton Drive, Randwick Park, Manurewa, **Counties Manukau.**

<https://08004wiseguys.org/contact-us/>  Emergency housing for Men

<https://www.aucklandcitymission.org.nz/auckland-flood-response/> - Re food, homelessness and housing support in the aftermath of flooding.

**Where to find support for your mental health:**

* [The Mental Health Foundation has put together a list of free helplines and text services for mental health support](https://identity-inbound.actionstation.org.nz/clicks/link/2722/09938493-edf3-4e71-a438-4a47c42d4d9b?url=https%3A%2F%2Fmentalhealth.org.nz%2Fgroups%2Fgroup%2Fhelplines%3Futm_source%3Dactionstation%26utm_medium%3Demail%26utm_campaign%3Dblast2722%26source%3Dactionstation%26bucket%3Dblast2722&member_guid=0e95579789d89617e749cb851ef4ab2cd6a36fa71b75cf63a575001aef0569a3129e7bfab95c6e3716c3944167ca4a95d7eec065525ea0e4f038bfe7c1e7efe3&identity-signature=424719eafbd83765fa3277ceaa9c5bdd32c8f79814a4977ce127ad16f827a0db) - including specialised support for young people, rainbow whānau, and tamariki.

<https://www.redcross.org.nz/get-involved/learn/recovery-matters-workshops/> - Red cross recovery program post emergency

Where to find support regarding financial assistance:

<https://www.workandincome.govt.nz/products/a-z-benefits/civil-defence-payment.html?fbclid=IwAR1UwKXqx3YKsqhck4A_c9B8ED_BBxV2YPgRej2NPrykdBkuSSdqzA_F8jI>

<https://www.moneyhub.co.nz/hardship-assistance.html>

**Where to find food, clothes, bedding and cleaning supplies:**

<https://pasifikafutures.co.nz/contact/auckland-flood-relief-support> - food parcels and support for pasifika community.

**Gurdwaras –** bulk supplies of rice, pasta and essentials

Locations North, West and South

Contact CJ Rattwate (02041015772) or Daljit (021 803 512) if you need an urgent pack to pick up or if you can help provide transport to those in need.

**Brown Buttabean**Dave Letele and his team at BBM are helping out at the Emergency Assistance Centre on Domain Road in Mangere, and are regularly distributing food parcels around South Auckland. [Check their Facebook page](https://www.facebook.com/brownbuttabean) for the latest locations or [donate here](https://www.thebbmprogram.com/donate/) if you’d like to help out.

**Wesley Primary School**

24 Potter Avenue, Mount Roskill, Auckland 1041

Looking for donations:

– Non perishable food

– deodorant, toothbrushes, toothpaste, bodywash, etc.

– Pillows, blankets

– Cleaning supplies; household disinfectant (in particular need of these)

– gloves

Or donate to the Acts of Roskill Kindness bank account: 38-9020-0719144-05

31 Calthorp Close, Favona. Open Monday 9am-3pm.

Call 0800 686 232 for food parcels and 24/7 support

Accepting donations, particularly of mops, buckets, towels, cleaning products, clothing and bedding. Donate money directly to 12-3076-0574645-00

**Hub West** – food, clothing, blankets available, water, hot drinks, hot shower, electronics charged and accessible bathrooms  
27 and 29 Corban Avenue, Henderson  
Drop off non-financial donations at above address or call 09 8384820.

[**Visionwest Community Trust**](https://visionwest.org.nz/auckland-flood-support-information/) – food parcels

● If you need support:  
Phone the support line – 0800 990 026.  
Or come to the Whānau Centre, 97 Glendale Road, Glen Eden, open weekdays 9am – 4pm.  
● If you need emergency food and can travel:  
Come to the Pātaka Kai, 97 Glendale Road, Glen Eden; Tuesday, Wednesday, Thursday or Friday; between Noon and 2pm.  
● If you cannot travel, email [kai@visionwest.org.nz](mailto:kai@visionwest.org.nz) with your name and contact number.

**Waka of Caring** – accepting and distributing blankets and kai  
2/14 Mcannalley Street, Manurewa East  
(Don’t leave donations outside if centre is unattended.)

**Koha Apparel** – clean, quality clothing and footwear  
For those in need, they’ll be in the warehouse (Unit 1, 955 New North Road, Mount Albert) on Monday morning, or email [koha.apparel@gmail.com](mailto:koha.apparel@gmail.com).

**Lifewise Merge Cafe**– kai  
453 Karangahape Road, 7am-2pm Monday-Friday  
[Donate here](https://www.lifewise.org.nz/donate/).

[**Sunday Blessings**](https://www.instagram.com/sundayblessingsakl/?hl=en) – accepting volunteers to assist rough sleepers in the CBD.  
See their Instagram account (linked above) for details on volunteering and timings.

[**Oma Rāpeti**](https://www.omarapeti.net.nz/)**Childcare Centre** – Accepting and giving donations of essential items  
371 Main Road, Kumeu, Auckland 0891, 9am-4pm Monday  
“Open to anyone who needs food, clothing, bedding, baby items , shoes, towels and toiletries.  We are still accepting food and baby item donations but have enough clothing for now!”

**Where to volunteer your time to support clean ups and people in need:**

* The Student Volunteer Army is coordinating in neighbourhoods across all flood affected areas. Anyone can sign up to volunteer - you don’t have to be a student! [Register to be a volunteer here](https://identity-inbound.actionstation.org.nz/clicks/link/2722/09938493-edf3-4e71-a438-4a47c42d4d9b?url=https%3A%2F%2Fsva.org.nz%2Fauckland-flood-volunteer%2F%3Futm_source%3Dactionstation%26utm_medium%3Demail%26utm_campaign%3Dblast2722%26source%3Dactionstation%26bucket%3Dblast2722&member_guid=0e95579789d89617e749cb851ef4ab2cd6a36fa71b75cf63a575001aef0569a3129e7bfab95c6e3716c3944167ca4a95d7eec065525ea0e4f038bfe7c1e7efe3&identity-signature=2f4819b54d4d5fe26b3d1189d8968dd3095ceea865d4424b73b4689639ee57ef).
* If you need help with non-urgent cleanup, [request help from the Student Volunteer Army here](https://identity-inbound.actionstation.org.nz/clicks/link/2722/09938493-edf3-4e71-a438-4a47c42d4d9b?url=https%3A%2F%2Fsva.org.nz%2Fauckland-flood-support-request-form%2F%3Futm_source%3Dactionstation%26utm_medium%3Demail%26utm_campaign%3Dblast2722%26source%3Dactionstation%26bucket%3Dblast2722&member_guid=0e95579789d89617e749cb851ef4ab2cd6a36fa71b75cf63a575001aef0569a3129e7bfab95c6e3716c3944167ca4a95d7eec065525ea0e4f038bfe7c1e7efe3&identity-signature=7827c0ab115daf1c6a9cd7bd240830bfa16e4c6bfc0a645ee0afb5dd01f93a1e).
* **Orange Sky**- laundry and showers  
  City-wide, mobile service  
  To request their service, contact Helen (021 026 77298 or [info@orangesky.org.nz](mailto:info@orangesky.org.nz))  
  Donate toiletries via the above contacts (note: they have no storage for towels or blankets) or [donate here](https://give.orangesky.org.nz/ease-the-load?_gl=1*tcwv6k*_ga*MTQ2NzgyMzUwLjE2NzQ5NzkzMjI.*_ga_S6LSEB5X4E*MTY3NDk3OTMyMy4xLjEuMTY3NDk3OTQwMy41OS4wLjA.).

**Babies**

[Nurturing Families](https://www.instagram.com/nurturingfamiliesnz/) – nappies and other family support.  
Donate directly to 38-9022-0247806-00

**Animals**

[**HUHA**](https://www.facebook.com/HelpingYouHelpAnimals)**(Helping You Help Animals)** – Assisting those with animal needs  
“If you or someone you know needs any help with animals, call 027 4416474, 022 249 1020 0800 00 83 33.” Or text HUHA to 4463 to instantly donate $3.

[**SPCA**](https://www.spca.nz/centre/auckland-centre)  
The SPCA centres in Auckland are currently [closed to the public](https://www.facebook.com/SPCAFRIENDS/posts/pfbid031HFcwqAWNR3nZXgN5zaQwsANfQH4XmWoVGWU69j4RG6k7ks5L6ZKMCWLG27Xr7RSl) and Inspectors are only responding to urgent welfare concerns. If you need their help, the power outages are interfering the phone lines so send them an email [info@spca.co.nz](mailto:info@spca.co.nz). For more information on caring for animals in emergencies, they have [this handy PDF](https://www.spca.nz/images/assets/153289/1/spca%20pets%20in%20emergencies.pdf?fbclid=IwAR0iM9n1t3WK4huTl9WN73TurVqyi6P6ymXQVu1XRmECOKbrTxIkm2okw30).

Pet Rescue - <https://www.petrescue.org.nz/how-it-works/>

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| **Where to find accessibility support:**   * [Accessable](https://identity-inbound.actionstation.org.nz/clicks/link/2722/09938493-edf3-4e71-a438-4a47c42d4d9b?url=https%3A%2F%2Fwww.accessable.co.nz%2F%3Futm_source%3Dactionstation%26utm_medium%3Demail%26utm_campaign%3Dblast2722%26source%3Dactionstation%26bucket%3Dblast2722&member_guid=0e95579789d89617e749cb851ef4ab2cd6a36fa71b75cf63a575001aef0569a3129e7bfab95c6e3716c3944167ca4a95d7eec065525ea0e4f038bfe7c1e7efe3&identity-signature=da74f03ad4266fca1cb108d074abc06799afc18e5b18cd81eec7384446702255) are available for urgent repairs needed for disability equipment. You can call them on a 24/7 phone line at 0508 001 002. They’re also available to assist if you’ve evacuated and need equipment where you are now. * Deaf and disabled whānau can contact Whakarongorau Aotearoa (New Zealand Telehealth Services) for support by texting 8988 or calling 0800 111 123. * People First NZ have prepared this [Easy Read information about the flooding in Auckland.](https://identity-inbound.actionstation.org.nz/clicks/link/2722/09938493-edf3-4e71-a438-4a47c42d4d9b?url=https%3A%2F%2Fwww.peoplefirst.org.nz%2Fwp-content%2Fuploads%2F2023%2F01%2FEasy-Read-information-about-Auckland-flooding-Sat-28-1-23.pdf%3Futm_source%3Dactionstation%26utm_medium%3Demail%26utm_campaign%3Dblast2722%26source%3Dactionstation%26bucket%3Dblast2722&member_guid=0e95579789d89617e749cb851ef4ab2cd6a36fa71b75cf63a575001aef0569a3129e7bfab95c6e3716c3944167ca4a95d7eec065525ea0e4f038bfe7c1e7efe3&identity-signature=3d1a57d1faf58aafece5e7c4e3e8d485d415acd24c4a247c917d6aa04f4b505f) * Information in NZSL - including what to do during and after a flood - [is available here](https://identity-inbound.actionstation.org.nz/clicks/link/2722/09938493-edf3-4e71-a438-4a47c42d4d9b?url=https%3A%2F%2Fgetready.govt.nz%2Fnzsl%2Femergency%2Ffloods%2F%3Futm_source%3Dactionstation%26utm_medium%3Demail%26utm_campaign%3Dblast2722%26source%3Dactionstation%26bucket%3Dblast2722&member_guid=0e95579789d89617e749cb851ef4ab2cd6a36fa71b75cf63a575001aef0569a3129e7bfab95c6e3716c3944167ca4a95d7eec065525ea0e4f038bfe7c1e7efe3&identity-signature=d9125a5f040f410538036c439ec5795526c8df71ae4a4c355f8db95c4d3e3a9f).   **Where to find support for migrant whānau:**   * Information about flooding is [available in 12 languages here](https://identity-inbound.actionstation.org.nz/clicks/link/2722/09938493-edf3-4e71-a438-4a47c42d4d9b?url=https%3A%2F%2Fgetready.govt.nz%2Fen%2Femergency%2Ffloods%2F%3Futm_source%3Dactionstation%26utm_medium%3Demail%26utm_campaign%3Dblast2722%26source%3Dactionstation%26bucket%3Dblast2722&member_guid=0e95579789d89617e749cb851ef4ab2cd6a36fa71b75cf63a575001aef0569a3129e7bfab95c6e3716c3944167ca4a95d7eec065525ea0e4f038bfe7c1e7efe3&identity-signature=19bca5d88986767d7e7ac859010799304f685fe28871e4cb31f1fdb3c1298e66). * [The New Zealand Ethnic Women’s Trust is available to support](https://identity-inbound.actionstation.org.nz/clicks/link/2722/09938493-edf3-4e71-a438-4a47c42d4d9b?url=https%3A%2F%2Fwww.nzethnicwomen.org%2F%3Futm_source%3Dactionstation%26utm_medium%3Demail%26utm_campaign%3Dblast2722%26source%3Dactionstation%26bucket%3Dblast2722&member_guid=0e95579789d89617e749cb851ef4ab2cd6a36fa71b75cf63a575001aef0569a3129e7bfab95c6e3716c3944167ca4a95d7eec065525ea0e4f038bfe7c1e7efe3&identity-signature=50d8c0c818105d588a245f4cfe35a7d9d9aa86978f72990c57660bafa111cfc7) people. They are also calling out for donations as their offices have been affected by the flood. * [Aotearoa Muslim Youth](https://identity-inbound.actionstation.org.nz/clicks/link/2722/09938493-edf3-4e71-a438-4a47c42d4d9b?url=https%3A%2F%2Fwww.facebook.com%2Fphoto%3Futm_source%3Dactionstation%26utm_medium%3Demail%26utm_campaign%3Dblast2722%26source%3Dactionstation%26bucket%3Dblast2722%26fbid%3D512715741004164%26set%3Da.510945637847841&member_guid=0e95579789d89617e749cb851ef4ab2cd6a36fa71b75cf63a575001aef0569a3129e7bfab95c6e3716c3944167ca4a95d7eec065525ea0e4f038bfe7c1e7efe3&identity-signature=c5e7102fb15c1a7d09c36f8d61351d7d940cc8b0cc1d055c786ff587b55c3f48) have been offering support, food, helping families, and assisting with cleanups. * [Check out this very helpful list of places offering community assistance across the Auckland area](https://identity-inbound.actionstation.org.nz/clicks/link/2722/09938493-edf3-4e71-a438-4a47c42d4d9b?url=https%3A%2F%2Fthespinoff.co.nz%2Fsociety%2F29-01-2023%2Fauckland-floods-where-to-get-help-and-how-to-help%3Futm_source%3Dactionstation%26utm_medium%3Demail%26utm_campaign%3Dblast2722%26source%3Dactionstation%26bucket%3Dblast2722&member_guid=0e95579789d89617e749cb851ef4ab2cd6a36fa71b75cf63a575001aef0569a3129e7bfab95c6e3716c3944167ca4a95d7eec065525ea0e4f038bfe7c1e7efe3&identity-signature=7253dd0c9b12d61263ffa15ad42b677cf5f16471c56666bf77b3a0dedd92fe4d). You’ll find groups who are distributing food parcels, hygiene items, nappies and baby items, and support for those caring for animals. * If you’ve got time, money, or resources to donate, check out the list to find a group to connect with ⬆️   **Where to find some helpful information:**   * [What to do during a flood from Civil defence](https://identity-inbound.actionstation.org.nz/clicks/link/2722/09938493-edf3-4e71-a438-4a47c42d4d9b?url=https%3A%2F%2Fgetready.govt.nz%2Fnzsl%2Femergency%2Ffloods%2F%3Futm_source%3Dactionstation%26utm_medium%3Demail%26utm_campaign%3Dblast2722%26source%3Dactionstation%26bucket%3Dblast2722%26fbclid%3DIwAR1tLpt0URlLJEQpj966wQD4RlUn_mqPWxIW-BRnCtIO9WtThXa9rVg9Bec%23e3763&member_guid=0e95579789d89617e749cb851ef4ab2cd6a36fa71b75cf63a575001aef0569a3129e7bfab95c6e3716c3944167ca4a95d7eec065525ea0e4f038bfe7c1e7efe3&identity-signature=26415659d40359cc5f3ad91bf9a44155e11dc1beed97bd5248566bb790648e88) * [How to clean up after a flood - inside and outside your home.](https://identity-inbound.actionstation.org.nz/clicks/link/2722/09938493-edf3-4e71-a438-4a47c42d4d9b?url=https%3A%2F%2Fwww.civildefence.govt.nz%2Fcdem-sector%2Fconsistent-messages%2Fflood%2Frecovery-what-to-do-after-a-flood%2F%3Futm_source%3Dactionstation%26utm_medium%3Demail%26utm_campaign%3Dblast2722%26source%3Dactionstation%26bucket%3Dblast2722&member_guid=0e95579789d89617e749cb851ef4ab2cd6a36fa71b75cf63a575001aef0569a3129e7bfab95c6e3716c3944167ca4a95d7eec065525ea0e4f038bfe7c1e7efe3&identity-signature=2d70ee7a54a081cf2b323a34c3d7e9ae29106f54807acc7910b55a2f50e96a4d) * [Information on your rights as a renter, especially if your home is damaged or uninhabitable from Renters United](https://identity-inbound.actionstation.org.nz/clicks/link/2722/09938493-edf3-4e71-a438-4a47c42d4d9b?url=https%3A%2F%2Frentersunited.org.nz%2Fkia-kaha-tamaki-makaurau%2F%3Futm_source%3Dactionstation%26utm_medium%3Demail%26utm_campaign%3Dblast2722%26source%3Dactionstation%26bucket%3Dblast2722&member_guid=0e95579789d89617e749cb851ef4ab2cd6a36fa71b75cf63a575001aef0569a3129e7bfab95c6e3716c3944167ca4a95d7eec065525ea0e4f038bfe7c1e7efe3&identity-signature=890d595b301b6d86456bc2e81dbf38ecd81c1d2e47045ea5e9d99f8ec920234c). |

**SUPPORT**

<https://www.mpp.govt.nz/news-and-events/news-from-2023/tamaki-makaurau-auckland-area-flooding/>

**SANDBAGS:**

FREE SANDBAGS

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